



K S R Institute for Engineering and Technology

Tiruchengode, Namakkal(Dt) , Tamil Nadu

(Approved by AICTE New Delhi & Affiliated to Anna University Chennai)

BE (CSE,EEE,ECE,Mech)&B.Tech (IT) Programmes are Accredited by NBA

DVV CLARIFICATION

4.3.2 Bills/invoices, AMC documents of Desktop/Laptop computers and accessories against the purchases

S.No	DVV Clarification	Page. No.
1.	Clarification Report	1
2.	Invoices of Computer Services	2-17
3.	Sample Copy of Chairman approval form	18
4.	Sample copy of Statement of Lab requirements	19
5.	Sample copy of Voucher	20

R. Srinivasan B.B.M.,
Chairman cum Managing Trustee

Dr. M. Venkatesan, M.E., Ph.D.,
Principal

Date: 07.10.2021


Notification

Reference: NAAC DVV Clarification Report Dated: 27.09.2021 against Affected Metrics: 4.3.2 (3)

This is to notify that the college has appointed a System Administrator cum Hardware Engineer for the maintenance and repairs of computers and accessories. The complaints received from the Complaint Registers maintained in the labs are noted by the System Admin and appropriate solution would be given. The accessories required are purchased and service is done by System Administrator. In case the computers and accessories are out of System Administrator service, the same would be given for out sourcing services. The bills and receipts for the out sourcing services are maintained in the college. Hence, Annual Maintenance Contract was not made with any vendor for the maintenance and repairs of computers and accessories.

Encl:

1. Invoices – 1 to 16
2. Sample copy of Chairman Approval Form
3. Sample copy of Comparison Statement
4. Sample copy of Voucher


PRINCIPAL,
K S R INSTITUTE FOR
ENGINEERING AND TECHNOLOGY,
K S R KALVI NAGAR,
TIRUCHENGODE - 637 215,
NAMAKKAL Dt, TAMIL NADU.

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R. Srinivasan B.B.M.,
Chairman cum Managing Trustee

Dr. M. Venkatesan, M.E., Ph.D.,
Principal

Invoice No. 1

		Ascent e-Digit Solutions (P) Ltd., (Formerly Known as ZIGMA COMPUTER LINKS) No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600026. Phone : 044 - 42348084 Cell : 97900 12961 E-mail : service@aedinia.com Web site : www.aedinia.com			
INSTALLATION / SERVICE CALL REPORT					
Customer Name : KSR Institute and Engineering Technology				CSR No. AED / 16-17 1341	
Contact Person : Karthick		Call Type : AMC		Service Type : On Site <input checked="" type="checkbox"/>	
Address : T. road		Warranty : <input type="checkbox"/>		Carry in : <input type="checkbox"/>	
Contact No : 9600431059		Paid : <input type="checkbox"/>		Call Category : <input type="checkbox"/>	
Mail Id : <input type="text"/>		PM : <input type="checkbox"/>		Hardware : <input type="checkbox"/>	
		Installation : <input checked="" type="checkbox"/>		Software : <input type="checkbox"/>	
Call Login		Call Attended		Call completed	
Date	Time	Date	Time	Date	Time
		24/11/17	10:30	24/11/17	5:30
Source : UPS		Direct		Model No. : Lenovo PC	
				Serial No. : <input type="text"/>	
				Refere No. : <input type="text"/>	
Earth Details : P-N		P-E		N-E	
Reported Problem :- As System Installation					
Problem Diagnostics :- -					
Action Taken :- As System Installation completed. Test ok					
Call Status		Spares Used			
Completed	<input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.	Def. part Serial No.	Part Description
Pending for spares	<input type="checkbox"/>				
Escalation	<input type="checkbox"/>				
Cust. Confirmation	<input type="checkbox"/>				
Others	<input type="checkbox"/>				
Service Engineers Suggestion			Customers Feed Back		
			Good	Average	Poor
			Service Quality		
			Technical Knowledge		
			Updation		
Service Amount		Customer		Engineers Name : S. Banu	
Cash	<input type="checkbox"/>	Signature With Seal		Engineers Signature : [Signature]	
Credit	<input type="checkbox"/>	Date		Date : 24/11/17	
Value : ₹					

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[Signature]
PRINCIPAL,

**K. S. R. INSTITUTE FOR
ENGINEERING AND TECHNOLOGY,**

**K. S. R. KALVI NAGAR,
TIRUCHENGODE-637 215,
NAMAKKAL DIST. TAMIL NADU**

K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India

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R. Srinivasan B.B.M.,
Chairman cum Managing Trustee

Dr. M. Venkatesan, M.E., Ph.D.,
Principal

Invoice No. 2

		Ascent e-Digit Solutions (P) Ltd No.64, Kalaimagal School Road, Erode - 638001 Email : info@ascentdigit.com/Mob : 0424-2269797		GSTIN : 33AAJCA0977A1Z2 PAN : AAJCA0977A State : Tamil Nadu(33)				
Inv. No : HO/19-20/1717		TAX INVOICE		Date : 12.10.2019				
Buyer KSR INSTITUTE FOR ENGG AND TECHNOLOGY - NAMAKKAL TIRUCHENGODE NAMAKKAL - 637215 Mobile : 9600431059 Email : kartis.2328@gmail.com State : Tamil Nadu(33) GSTIN / UIN : Unregistered		Consignee KSR INSTITUTE FOR ENGG AND TECHNOLOGY - NAMAKKAL TIRUCHENGODE NAMAKKAL - 637215 Mobile : 9600431059 Email : kartis.2328@gmail.com State : Tamil Nadu(33) GSTIN / UIN : Unregistered		PO.No : PO.Date : Against : DIRECT Sales Executive : MENAKA SERVICE Payment Terms : Stock Point : Godown(HO) Mode of Delivery : BY HAND Ledger Name : KSR INSTITUTE FOR ENGG AND TECHNOLOGY - NAMAKKAL (C15884)				
S.No	Part No	Item Description	HSN / SAC	Tax%	Rate	Qty	UOM	Amount
1	009325	Z SERVICE (3 SYSTEM MOTHERBOARD CHIP LEVEL SERVICED)	8471	18.00	2,250.00			2,250.00
Bank Account Details								Assessable Value 2,250.00
Karur Vysya Bank Ltd		State Bank of India		CGST 9 % on 2,250.00				202.50
A/c No : 1282223000000298		A/c No : 35446496271		SGST 9 % on 2,250.00				202.50
IFSC code : kvb0001282		IFSC code : sbi0012777						
Sampath Nagar Branch,Erode		SME Branch,Erode						
Remarks :								Sub Total: 2,655.00
Grand Total								2,655.00
Rupees : Two Thousands Six Hundreds And Fifty Five Only								
Customer's Signature				For Ascent e-Digit Solutions (P) Ltd				
(MENAKA NEW)				Prepared By				
				Checked By				
Terms & Conditions								
1. We are not responsible for any breakage, shortage and damages occurred during the time of transit.								
2. WARRANTY AS PER MANUFACTURING TERMS								
3. If any service related queries Please call To: 97900-90011, 0424-2269797								
4. Interest will be charged @24% if bill not paid within due date								
Subject to Erode Jurisdiction. This is a Computer Generated Invoice								

For Ascent e-Digit Solutions (P) Ltd
No. 3616.
12/10/19.

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K. S. R. KALVI NAGAR,

K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India.
Tel: +91 - 4288 - 274773 | Fax: +91 - 4288 - 274773 | E-mail: admin@ksrnet.ac.in | www.ksrnet.ac.in

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Principal

Invoice No. 3

Ascent e-Digit Solutions (P) Ltd.,									
HO: No.64, Kalaimagal School Road, Erode - 638 001, Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com									
SERVICE CALL REPORT CSR No. AED / 19 - 20 33									
Customer Name : KSR college					Call Type		Service Type		
Contact Person :					AMC		On Site <input checked="" type="checkbox"/>		
Address : Tiruchengode					Warranty		Carry in <input type="checkbox"/>		
Contact No : 9952404555-9600431059					Paid <input checked="" type="checkbox"/>		Call Category		
Mail Id : admin@ksr.ac.in					PM		Hardware <input checked="" type="checkbox"/>		
					Installation		Software <input type="checkbox"/>		
Call Login		Call Attended		Call completed		Product SMPS			
Date	Time	Date	Time	Date	Time	Make			
		1/7/19	2.00	1/7/19	4.50	Model No.			
Source : UPS	Direct		Direct			Serial No.			
						Refere No.			
Earth Details	P-N	230	P-E	230	N-E	1			
Reported Problem :- SMPS problem									
Problem Diagnostics :-									
Action Taken :- SMPS serviced Now SMPS working fine									
Spares Used									
Call Status	Completed <input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.	Def. part Serial No.	Part Description				
Pending for spares	<input type="checkbox"/>								
Escalation	<input type="checkbox"/>								
Cust. Confirmation	<input type="checkbox"/>								
Others	<input type="checkbox"/>								
Service Engineers Suggestion					Customers Feed Back				
					Service Quality <input checked="" type="checkbox"/>				
					Technical Knowledge <input checked="" type="checkbox"/>				
					Updation <input checked="" type="checkbox"/>				
Customer Name	S. Fortuitayay				Engineers Name	R. Durish			
Signature With Seal					Engineers Signature				
Date	1/7/19				Date	1/7/19			

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Principal

Invoice No. 4

Ascent e-Digit Solutions (P) Ltd.,									
HO: No.64, Kalaimagal School Road, Erode - 638 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com									
SERVICE CALL REPORT CSR No.AED / 19 - 20 973									
Customer Name : KSR IET					Call Type		Service Type		
Contact Person : M. Karthikeyan					AMC		On Site <input checked="" type="checkbox"/>		
Address : KSR Kalvi Nagar					Warranty		Carry in <input checked="" type="checkbox"/>		
Contact No : 9600431051					Paid		Call Category		
Mail Id :					PM		Hardware		
					Installation		Software		
Call Login		Call Attended		Call completed		Product			
Date	Time	Date	Time	Date	Time	Make	Model No.		
				24/11/19	2:30 PM	Shree Ramesh	89319		
Source : UPS		Direct		Direct		Serial No.		Refere No.	
Earth Details		P.N		P.E		N.E			
Reported Problem :-									
* Fire wall yet to be install.									
Problem Diagnostics :-									
Action Taken :-									
* Firewall config & install working fine.									
Call Status		Spares Used							
Completed	<input type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description		
Pending for spares	<input type="checkbox"/>								
Escalation	<input type="checkbox"/>								
Cust. Confirmation	<input type="checkbox"/>								
Others	<input type="checkbox"/>								
Service Engineers Suggestion						Customers Feed Back		Good Average Poor	
						Service Quality			
						Technical Knowledge			
						Updation			
Customer Name		S. Karthikeyan				Engineers Name		K. Srinivasan	
Signature With Seal						Engineers Signature			
Date		24/11/19				Date		24/11/19	

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Invoice No. 5

Ascent e-Digit Solutions (P) Ltd.,							
<div> </div> <div> HO: No.64, Kalaimagal School Road, Erode - 638 001. Ph: 0424 - 2269797 CO: No.15, Maathan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348061, Cell : 82200 07270, 82200 07350 E-mail : service@aedinia.com Web site : www.aedinia.com </div> <div> </div>							
SERVICE CALL REPORT				CSR No.AED / 19 - 20 1057			
Customer Name : KSR College				Call Type		Service Type	
Contact Person : Karthikeyan				AMC		On Site <input checked="" type="checkbox"/>	
Address : Tiruchengode				Warranty		Carry in	
Contact No : 9600431059				Paid		Call Category	
Mail Id :				PM		Hardware <input checked="" type="checkbox"/>	
				Installation		Software	
Call Login		Call Attended		Call completed		Product	
Date	Time	Date	Time	Date	Time	Make	System
		17/07/19	1:00	17/07/19	2:00	Model No.	LEADER
Source : UPS	Direct		Direct			Serial No.	
						Refere No.	
Earth Details	P-N	<input checked="" type="checkbox"/>	P-E	<input checked="" type="checkbox"/>	N-E	<input checked="" type="checkbox"/>	
Reported Problem :-							
Mother Board fixing.							
Problem Diagnostics :-							
Action Taken :-							
New net 2 Board working good							
Spares Used							
Call Status							
Completed <input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description	
Pending for spares <input type="checkbox"/>							
Escalation <input type="checkbox"/>							
Cust. Confirmation <input type="checkbox"/>							
Others <input type="checkbox"/>							
Service Engineers Suggestion				Customers Feed Back			
				Service Quality			
				Technical Knowledge			
				Updation			
				Good			
				Average			
				Poor			
Customer Name	S. Karthikeyan			Engineers Name		S. Tammarasu	
Signature With Seal				Engineers Signature			
Date				Date			

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K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India. **ENGINEERING AND TECHNOLOGY**
Tel: +91 - 4288 - 274773 | Fax: +91 - 4288 - 274773 | E-mail: admin@ksriet.ac.in | **K. S. R. INSTITUTE FOR**
TIRUCHENGODE-637 215,
NAMAKKAL DIST. TAMIL NADU

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Dr. M. Venkatesan, M.E., Ph.D.,
Principal

Invoice No. 6

Ascent e-Digit Solutions (P) Ltd.,									
HO: No.64, Kalaimagal School Road, Erode - 639 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42349081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com									
SERVICE CALL REPORT									
CSR No.AED / 19 - 20 1514									
Customer Name : KSR					Call Type		Service Type		
Contact Person : Leath					AMC		On Site		
Address : Thiruvengode					Warranty		Carry In		
Contact No : 9600431059					Paid		Call Category		
Mail Id :					PM		Hardware		
					Installation		Software		
Call Login		Call Attended		Call completed		Product		Mother board	
Date	Time	Date	Time	Date	Time	Make			
		31/8/19	10.30	31/8/19	4.00	Model No.			
Source : UPS	Direct		Direct			Serial No.			
Earth Details	P-N	R30	P-E	D20	N-E	1			
Reported Problem :- Mother board and mps									
Problem Diagnostics :- Mother board and Smps fixed and checking 15 systems									
Action Taken :- Checked 15 systems as in 3 mother board problem inform to customer									
Spares Used									
Call Status	Completed	Part No.	Goodpart Serial No.	Def. part Serial No.	Part Description				
Pending for spares									
Escalation									
Cust.Confirmation									
Others									
Service Engineers Suggestion						Customers Feed Back			
						Good			
						Average			
						Poor			
						Service Quality			
						Technical Knowledge			
						Updation			
Customer Name					Engineers Name				
Signature With Seal					Engineers Signature				
Date					Date				

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Mr. Venkatesan

PRINCIPAL,

K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India.

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Chairman cum Managing Trustee

Dr. M. Venkatesan, M.E., Ph.D.,
Principal

Invoice No. 7

TUV		25		Ascent e-Digit Solutions (P) Ltd.,		Ascent	
HO: No.64, Kalaimagal School Road, Erode - 638 001, Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07279, 82200 07350 E-mail : service@ascentindia.com Web site : www.ascentindia.com							
SERVICE CALL REPORT				CSR No.AED / 19 - 20		2459	
Customer Name : KSR IET				Call Type		Service Type	
Contact Person : A Lab				AMC		On Site <input checked="" type="checkbox"/>	
Address : Tiruchengode				Warranty		Carry in	
Contact No :				Paid		Call Category	
Mail id :				PM		Hardware <input checked="" type="checkbox"/>	
				Installation		Software	
Call Login		Call Attended		Call completed		Product	
Date	Time	Date	Time	Date	Time	Make	System
		14/8		14/8/19		Lenovo	
Source : UPS Direct		Direct				Model No.	Lenovo
						Serial No.	
Earth Details P-N		P-E		N-E		Refers No.	8C89A5F65BFF
Reported Problem :-							
→ system problem.							
Problem Diagnostics :-							
→ system Display problem. (sp)							
Action Taken :-							
→ system board problem. board carry for service.							
Call Status		Spares Used					
Completed	<input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description
Pending for spares	<input checked="" type="checkbox"/>						
Escalation	<input type="checkbox"/>						
Cust Confirmation	<input type="checkbox"/>						
Others	<input type="checkbox"/>						
Service Engineers Suggestion				Customers Feed Back		Good Average Poor	
				Service Quality		<input checked="" type="checkbox"/>	
				Technical Knowledge		<input checked="" type="checkbox"/>	
				Updation		<input checked="" type="checkbox"/>	
Customer Name		S. Parthibayan		Engineers Name		Mehendran	
Signature With Seal		(Signature)		Engineers Signature		(Signature)	
Date		14/08/19		Date		14/8/19	

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(Signature)

K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India.

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TIRUCHENGODE-637 215,
NAMIAKKAL Dt. TAMIL NADU

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Invoice No. 8

Ascent e-Digit Solutions (P) Ltd.,									
TUV		25		HO: No.64, Kalaimagal School Road, Erode - 638 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@ascentindia.com Web site : www.ascentindia.com				Ascent	
SERVICE CALL REPORT CSR No.AED / 19 - 20 1603									
Customer Name : KSRIET				Call Type		Service Type			
Contact Person : S. Karthikeyan				AMC		On Site <input checked="" type="checkbox"/>			
Address : KSRIET				Warranty		Carry in			
Contact No : 9600431059				Paid		Call Category			
Mail Id :				PM		Hardware <input checked="" type="checkbox"/>			
				Installation		Software <input checked="" type="checkbox"/>			
Call Login		Call Attended		Call completed		Product		Mother Board	
Date	Time	Date	Time	Date	Time	Make	2 SMPs		
Source : UPS Direct		Direct				Model No.			
						Serial No.			
Earth Details P-N		22K P-E		22K N-E		Refers No.			
Reported Problem :-									
=> Lenovo Mother Board S/N: 8C89A5F65DFF									
Problem Diagnostics :-									
=> 2 SMPs Huntkey S/N: 112 0A37808 ZVJ 76F2 582xH S/N: 1150A37808 ZVJ 76F2 582x2									
Action Taken :-									
=> Taken to Service Centre									
Call Status		Spares Used							
Completed <input type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description			
Pending for spares <input type="checkbox"/>									
Escalation <input type="checkbox"/>									
Cust. Confirmation <input type="checkbox"/>									
Others <input checked="" type="checkbox"/>									
Service Engineers Suggestion						Customers Feed Back		Good Average Poor	
						Service Quality			
						Technical Knowledge			
						Updation			
Customer Name		S. Karthikeyan		Engineers Name		Nanesh Kumar		R. Venkatesh	
Signature With Seal		(Signature) 17/8/19		Engineers Signature		R. Venkatesh			
Date				Date		17/8/19			

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(Signature)

K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India.

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Invoice No. 9

		Ascent e-Digit Solutions (P) Ltd., HO: No.64, Kalaimagal School Road, Erode - 838 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@asedindia.com Web site : www.asedindia.com			
SERVICE CALL REPORT		CSR No.AED / 19 - 20		1847	
Customer Name : KSR College		Call Type		Service Type	
Contact Person :		AMC		On Site <input checked="" type="checkbox"/>	
Address : Thiruchengode		Warranty		Carry in <input type="checkbox"/>	
Contact No : 9600431059		Paid		Call Category	
Mail Id :		PM		Hardware <input checked="" type="checkbox"/>	
		Installation		Software <input type="checkbox"/>	
Call Log in		Call Attended		Call completed	
Date	Time	Date	Time	Date	Time
		12.09.19	1:30	12.09.19	8:45
Source : UPS	Direct		Direct		
Earth Details P-N		230	P-E	230	N-E
Reported Problem :-		SMPS working issues.			
Problem Diagnostics :-					
Action Taken :-					
SMPS working solving and replaced					
Call Status		Spares Used			
Completed	<input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.	Def. part Serial No.	Part Description
Pending for spares	<input type="checkbox"/>				
Escalation	<input type="checkbox"/>				
Cust.Confirmation	<input type="checkbox"/>				
Others	<input type="checkbox"/>				
Service Engineers Suggestion				Customer's Feed Back	
				Good	Average
				Service Quality	<input checked="" type="checkbox"/>
				Technical Knowledge	<input checked="" type="checkbox"/>
				Updation	<input checked="" type="checkbox"/>
Customer Name		Shankarayan		Engineers Name	
Signature With Seal				Engineers Signature	
Date		12/09/19		Date	
				12/09/19	

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K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India.

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**K. S. R. INSTITUTE FOR
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K. S. R. KALVI NAGAR,
TIRUCHENGODE-637 215,
NAMAKKAL DI, TAMIL NADU**

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Dr. M. Venkatesan, M.E., Ph.D.,
Principal

Invoice No. 10

Ascent e-Digit Solutions (P) Ltd., HO: No.64, Kalaimagal School Road, Erode - 638 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com									
SERVICE CALL REPORT									
CSR No.AED / 19 - 20 1848									
Customer Name : KSR college					Call Type				
Contact Person :					AMC		Service Type		
Address : Thiruchengode					Warranty		On Site <input checked="" type="checkbox"/>		
Contact No : 9600431059					Paid		Carry in		
Mail Id :					PM		Call Category		
					Installation		Hardware <input checked="" type="checkbox"/>		
							Software		
Call Login		Call Attended		Call completed		Product		Mother board	
Date	Time	Date	Time	Date	Time	Make		-	
		12.09.19	11:20	12.09.19	3:45	Model No		D43D7E131793	
Source : UPS Direct		Direct				Serial No		DD43D7E12C9103	
						Refer No		DD43D7E131793	
Earth Details P-N		P-E		N-E					
Reported Problem :- Mother board working problem.									
Problem Diagnostics :-									
Action Taken :- customer inform to the Mother board not working take it.									
Call Status		Spares Used							
Completed	<input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description		
Pending for spares	<input type="checkbox"/>								
Escalation	<input type="checkbox"/>								
Cust.Confirmation	<input type="checkbox"/>								
Others	<input type="checkbox"/>								
Service Engineers Suggestion						Customers Feed Back			
						Service Quality		Good	
						Technical Knowledge		Average	
						Updation		Poor	
Customer Name		S. Karthikeyan			Engineers Name		M. Hariharan.		
Signature With Seal					Engineers Signature		M. Hariharan.		
Date		12/09/19			Date		12/09/19		

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Invoice No. 11

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SERVICE CALL REPORT				CSR No.AED / 19 - 20 4808	
Customer Name : KSR IET		Call Type		Service Type	
Contact Person :		AMC		On Site <input checked="" type="checkbox"/>	
Address : Tiruchengode		Warranty		Carry in	
		Paid		Call Category	
Contact No : 9600431059		PM		Hardware <input checked="" type="checkbox"/>	
Mail Id :		Installation		Software	
Call Login		Call Attended		Call completed	
Date	Time	Date	Time	Date	Time
				25-11-19	10:30
Source : UPS		Direct		Model No.	
				Serial No.	
				Refire No.	
Earth Details		P-N	229	P-E	230
				N-E	1
Reported Problem :- 3MPS Problem					
Problem Diagnostics :- -					
Action Taken :- 3MPS given for testing purpose and working fine.					
Spares Used					
Call Status		Part No.			
Completed	<input checked="" type="checkbox"/>	Goodpart Serial No.			
Pending for spares	<input type="checkbox"/>	Def. part Serial No.			
Escalation	<input type="checkbox"/>	Part Description			
Cust.Confirmation	<input type="checkbox"/>				
Others	<input type="checkbox"/>				
Service Engineers Suggestion		Customers Feed Back			
		Service Quality			
		Technical Knowledge			
		Updation			
Customer Name		Engineers Name			
S. S. K. Srinivasan		S. K. Srinivasan			
Signature With Seal		Engineers Signature			
Date		Date			
25/11/19		25-11-19			

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Invoice No. 12

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SERVICE CALL REPORT				CSR No.AED / 19 - 20 4831	
Customer Name : KSR IET		Call Type		Service Type	
Contact Person :		AMC		On Site <input checked="" type="checkbox"/>	
Address : Tiruchengode		Warranty		Carry in <input type="checkbox"/>	
Contact No : 960944 960431059		Paid <input checked="" type="checkbox"/>		Call Category	
Mail Id :		PM		Hardware <input checked="" type="checkbox"/>	
		Installation		Software	
Call Login		Call Attended		Call completed	
Date	Time	Date	Time	Date	Time
				16-12-19	11:15
Source : UPS Direct		Direct		Make DELL	
				Model No. 001620x 3020	
				Serial No. 6x0122	
				Refers No. -	
Earth Details P/N		230 P-E		232 N-E	
				1	
Reported Problem :-					
System Problem					
Problem Diagnostics :-					
booting issue, hard disk Problem					
Action Taken :-					
Informd to customer					
Call Status		Spares Used			
Completed <input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.	Def. part Serial No.	Part Description	
Pending for spares <input type="checkbox"/>					
Escation <input type="checkbox"/>					
Cust. Confirmation <input type="checkbox"/>					
Others <input type="checkbox"/>					
Service Engineers Suggestion			Customers Feed Back		
			Service Quality		
			Technical Knowledge		
			Updation		
Customer Name		Engineers Name		Good Average Poor	
S. S. Jeyaraj		S. V. Arun			
Signature With Seal		Engineers Signature			
Date		Date			
		16-12-19			

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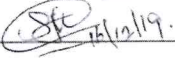

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Invoice No. 13

				Ascent e-Digit Solutions (P) Ltd.,			
HO: No.64, Kalaimagal School Road, Erode - 638 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com							
SERVICE CALL REPORT				CSR No.AED / 19 - 20		4832	
Customer Name : KSR IET				Call Type		Service Type	
Contact Person : Kamthikayan				AMC		On Site <input checked="" type="checkbox"/>	
Address : Tiruchengode				Warranty		Carry in <input type="checkbox"/>	
Contact No : 9600 443968 431059				Paid <input checked="" type="checkbox"/>		Call Category	
Mail Id :				PM		Hardware <input checked="" type="checkbox"/>	
				Installation		Software <input type="checkbox"/>	
Call Login		Call Attended		Call completed		Product	
Date	Time	Date	Time	Date	Time	Make	Model No.
				16-12-19	11:15	Lenovo	
Source : UPS	Direct		Direct			Serial No.	D4307282861, 35
						Refers No.	
Earth Details	P-N	230	P-E	232	N-E	1	
Reported Problem :- System not booting up							
Problem Diagnostics :- Mother board issue							
Action Taken :- Taken to office for service.							
Call Status		Spares Used					
Completed <input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description	
Pending for spares <input type="checkbox"/>							
Escalation <input type="checkbox"/>							
Cust. Confirmation <input type="checkbox"/>							
Others <input type="checkbox"/>							
Service Engineers Suggestion				Customers Feed Back		Good Average Poor	
				Service Quality			
				Technical Knowledge			
				Updation			
Customer Name		S. Srinivasan		Engineers Name		S. J. Arun	
Signature With Seal				Engineers Signature			
Date				Date		16-12-19	

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Invoice No. 14

				Ascent e-Digit Solutions (P) Ltd.,			
HO: No.64, Kalaimagal School Road, Erode - 638 001, Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com							
SERVICE CALL REPORT				CSR No.AED / 19 - 20		5619	
Customer Name : KSR IET				Call Type		Service Type	
Contact Person : Karthikeyan				AMC		On Site <input checked="" type="checkbox"/>	
Address : Tiruchengode				Warranty		Carry in	
Contact No : 9600431058				Paid <input checked="" type="checkbox"/>		Call Category	
Mail Id :				PM		Hardware <input checked="" type="checkbox"/>	
				Installation		Software	
Call Login		Call Attended		Call completed		Product	
Date	Time	Date	Time	Date	Time	Make	Motherboard
				22-1-2020	1.30	Model No.	N1996
Source : UPS	Direct		Direct			Serial No.	DA3D TE32 AR25
Earth Details	P-N	23	P-E	231	N-E	Refere No.	
Reported Problem :- Motherboard Problem							
Problem Diagnostics :- RAM slot issue,							
Action Taken :- Return to customer and one hour service.							
Call Status		Spares Used					
Completed <input type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description	
Pending for spares <input type="checkbox"/>							
Escalation <input type="checkbox"/>							
Cust.Confirmation <input type="checkbox"/>							
Others <input type="checkbox"/>							
Service Engineers Suggestion				Customers Feed Back		Good Average Poor	
				Service Quality			
				Technical Knowledge			
				Updation			
Customer Name		S. Karthikeyan		Engineers Name		S.K. Arun	
Signature With Seal				Engineers Signature			
Date		28/01/2020		Date		28-01-2020	

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Invoice No. 15

  Ascent e-Digit Solutions (P) Ltd., HO: No.64, Kalaimagal School Road, Erode - 638 001. Ph: 0424 - 2269797 CO: No.15, Masthan Ali Garden Street, Off. S.V. Lingam Road, Vadapalani, Chennai - 600 026. Phone : 044 - 42348081, Cell : 82200 07270, 82200 07350 E-mail : service@aedindia.com Web site : www.aedindia.com											
SERVICE CALL REPORT										CSR No.AED / 19 - 20	
Customer Name : <u>KSG 15T</u>					Call Type			Service Type			
Contact Person : <u>Karthikraj</u>					AMC			On Site <input checked="" type="checkbox"/>			
Address : <u>Tiruchengode</u>					Warranty			Carry in <input type="checkbox"/>			
Contact No : <u>9600341052</u>					Paid <input checked="" type="checkbox"/>			Call Category			
Mail Id :					PM			Hardware <input checked="" type="checkbox"/>			
					Installation			Software <input type="checkbox"/>			
Call Login		Call Attended		Call completed		Product		Mother board			
Date	Time	Date	Time	Date	Time	Make	Lenovo				
				11-0-2020	11:00	Model No.					
Source : UPS	Direct		Direct			Serial No.	M.3D7B328284/35				
						Refere No.					
Earth Details		P-N	230	P-E	231	N-E	1				
Reported Problem :-											
Board not working											
Problem Diagnostics :-											
RAM slot Problem											
Action Taken :-											
Taken to office											
Call Status		Spares Used									
Completed	<input checked="" type="checkbox"/>	Part No.	Goodpart Serial No.		Def. part Serial No.		Part Description				
Pending for spares	<input type="checkbox"/>										
Escalation	<input type="checkbox"/>										
Cust.Confirmation	<input type="checkbox"/>										
Others	<input type="checkbox"/>										
Service Engineers Suggestion							Customers Feed Back		Good	Average	Poor
							Service Quality				
							Technical Knowledge				
							Updation				
Customer Name		<u>S.Karthikraj</u>				Engineers Name		<u>S.K. Arun</u>			
Signature With Seal						Engineers Signature					
Date						Date		2.1.2020			

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Invoice No. 16

(Original)

ARROW SYSTEMS No.21/22, 1 ST FLOOR, VINAYAKA NAGAR MAIN ROAD, NEAR KARLE GARMENTS NAGASANDRA(P), BANGLORE-560073 GSTIN/UIN:29AIKPG3206E1ZK State Name: Karnataka, Code : 29 E-mail: arrowssystemsiindia@gmail.com		Invoice No. 095	Dated 07.07.2021		
Buyer The Principal K S R Institute For Engineering and Technology KSR Kalvi Nagar Tiruchengode Namakkal District Tamilnadu - 637215					
SLNO	Description of Goods	Quantity	Rate	Per	Amount
1.	Mouse Logitech	30	300	Nos.	9,000.00
2.	SMPS	10	700	Nos.	7,000.00
3.	Laptop Adaptor	1	900	Nos.	9,00.00
4.	USB Keyboard	5	400	Nos.	2,000.00
Total		46 Nos			18,900.00
Amount Chargeable (In words) INR Eighteen Thousand and Nine Hundred Only					

For ARROW SYSTEMS



Received by
SK
07/07/21

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M. Venkatesan

K.S.R. Kalvi Nagar, Tiruchengode - 637 215, Namakkal Dist., Tamil Nadu, India.

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Principal

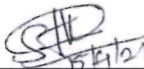
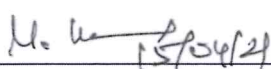

Sample copy of Chairman Approval Form

K S R INSTITUTE FOR ENGINEERING AND TECHNOLOGY

TIRUCHENGODE - 637 215

CHAIRMAN APPROVAL FORM

Date: 15.04.2021

NAME OF THE CO-ORDINATOR	Mr. S. Karthikeyan
DESIGNATION / DEPARTMENT / INSTITUTION	System Administrator
SUBJECT	Purchase of System Lab requirements
DETAILS	We have purchase of Computer lab requirements (Mouse, SMPS, Laptop Adapter, BIOS Battery). Kindly give permission to proceed the same.
SIGNATURE OF THE CO-ORDINATOR	
SIGNATURE OF THE PRINCIPAL	
SIGNATURE OF THE CHAIRMAN	

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Principal

Sample copy of Comparison Statement

K S R INSTITUTE FOR ENGINEERING AND TECHNOLOGY						
COMPARISON STATEMENT FOR LAB REQUIREMENTS						
S.NO.	PRODUCT	QTY	ARROW SYSTEMS	SAI COMPUTERS	ARROW SYSTEMS	SAI COMPUTERS
			RATE		TOTAL	
1	Hard Disk 500 GB	23	1150	1650	26450	37950
2	Mouse Logitech	30	300	300	9000	9000
3	SMPS	10	600	650	6000	6500
4	BIOS Battery	100	20	20	2000	2000
5	Laptop Adaptor	2	950	1050	1900	2100
6	Keyboard	5	400	450	2000	2250
TOTAL					47350	59800

S.NO.	PRODUCT	QTY	ARROW SYSTEMS	SAI COMPUTERS	ARROW SYSTEMS	SAI COMPUTERS
			RATE		TOTAL	
1	Mouse Logitech	30	300	300	9000	9000
2	SMPS	10	600	650	6000	6500
3	BIOS Battery	100	20	20	2000	2000
4	Laptop Adaptor	2	950	1050	1900	2100
TOTAL					18900	19600

1	Hard Disk 500 GB	23	1150	1650	26450	37950
2	Keyboard	5	400	450	2000	2250
TOTAL					28450	40200

Cash on hand - 28,000/-
Amount required - 1,81,500/-
21.11.2017

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M. Venkatesan

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